

Price Guide

Rolley Price

Letters and Parcels

Screeunyn as Mynjeigyn

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Size and weight guide	Maximum Length	Maximum Width	Maximum Depth	Maximum Weight
Letters	24cm	16.5cm	0.5cm	100g
Large Letters	35.3cm	25cm	2.5cm	750g
Parcels	61cm	46cm	46cm	20kg (UK) 30kg (IOM)
International Parcels	Combined length, width and depth must be less than 90cm. The longest side must be a maximum of 60cm.			2kg

Anything over the maximum size or weight limits can be sent via Parcelforce. Please visit iompost.com/parcels

Purchase channels	Services	Online Postage	Counters	Kiosks
IOM, UK and Channel Islands (CI) Services	Standard Letter and Large Letter	✓	✓	✓
	Standard Parcel (UK and CI Only)	✗	✓	✗
	Local Tracked Services (IOM Only)	✓	✓	✗
	Tracked (UK and CI Only)	✓	✗	✗
	Special Delivery – Next Day (UK Only)	✓	Postal Headquarters ONLY	✗
	Special Delivery – Two Day (UK and CI Only)	✓	✓	✗
International	Standard Letter and Large Letter	✓	✓	✓
	Standard Parcels	✓	✓	✗
	Tracked and Signed Services	✓	✓	✗

To comply with national and international regulations, certain items are restricted from our network. Customers are responsible for checking if an item is prohibited or restricted. Failure to comply with these regulations may result in items being destroyed or disposed of. For more information please visit: iompost.com/restricted

All services are VAT exempt unless marked with: * **VAT at the standard rate**, ^ **Zero rated VAT**.

Prices effective from
1st February 2026

Local Services

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STANDARD SERVICES		
Type	Maximum Weight	Price
Letter	100g	£0.93
Large Letter	750g	£1.96
TRACKED SERVICES		
Local Tracked - Up to £20 compensation - Full tracking	500g	£3.62
	2kg	£4.91
	10kg	£6.71
	30kg	£10.48
Local Tracked Plus - Delivery guaranteed by 5pm next delivery day - Up to £150 compensation - Full tracking - Signature on delivery	500g	£3.87
	2kg	£5.42
	10kg	£7.49
	30kg	£11.52

Standard Services have up to £20 compensation included. If sending higher value items we recommend using Local Tracked Plus.

UK and Channel Islands Services

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STANDARD SERVICES		
Type	Maximum Weight	Price
Letter	100g	£1.08
Large Letter	750g	£2.33
Parcel Only available from counters	500g	£4.61
	2kg	£6.24
	10kg	£7.60
	20kg	£12.25
TRACKED SERVICES		
Tracked - Only available through Online Postage - Up to £150 compensation - Full tracking	500g	£3.75
	2kg	£5.75
	10kg	£7.75
	20kg	£12.50

Standard Services have up to £20 compensation included. If sending a higher value item we recommend using Tracked or Special Delivery.

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UK and Channel Islands Services

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SPECIAL DELIVERY			
Type	Insurance	Maximum Weight	Price
Special Delivery – Next Day 9am [✕] - Full tracking - Signature on delivery - Only available to UK	£2,500	2kg	£13.18
Special Delivery – Next Day 1pm [✕] - Full tracking - Signature on delivery - Only available to UK	£2,500	2kg	£13.18
		10kg	£17.96
		20kg	£22.30
Special Delivery – Two Day by 5:30pm - Full tracking - Signature on delivery	£750	2kg	£8.14
		10kg	£10.85
		20kg	£16.28

Items sent to Guernsey using this service are VAT zero rated.

✕ Items must be delivered to Postal Headquarters before 3pm for same day dispatch. Items are dispatched Mon - Fri. There are postcode exclusions for the Special Delivery guarantee. Please visit [ionpost.com](https://www.ionpost.com) for more information.

International Services[^]

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As of January 2026 International Signed For is no longer available. If sending items containing goods please use International Tracked and if sending items containing personal correspondence please use International Tracked & Signed.

	Tracking	Signature on Delivery	Online Confirmation of Delivery	Sending Goods	Compensation
Standard	✕	✕	✕	✓	£20
Tracked	✓	✕	✓	✓	£50, but up to £250 is available for a fee [¥]
Tracked & Signed	✓	✓	✓	✕	

STANDARD SERVICES				TRACKED AND TRACKED & SIGNED SERVICES				
Type	Maximum Weight	EU	Rest of World	Maximum Weight	Tracked (For goods only)		Tracked & Signed (For documents only)	
					EU	RoW	EU	RoW
Letter	100g	£2.63	£2.63	100g	Not available	Not available	£9.66	£9.66
Large Letter	100g	£5.00	£7.27	750g	£14.08	£14.08	£14.08	£14.08
	250g	£6.87	£13.84					
	500g	£8.19	£19.52					
	750g	£9.56	£21.65					
Parcel	250g	£6.87	£13.52	250g	£14.39	£14.39	Not available for parcels	
	750g	£12.49	£19.02	750g	£19.18	£19.93		
	1kg	£16.31	£24.65	1kg	£24.55	£25.30		
	1.5kg	£17.69		1.5kg				
	2kg	£19.75		2kg				

Customs documentation is required for all items containing goods sent to destinations outside the UK (including the Channel Islands). Please see [ionpost.com/Customs](https://www.ionpost.com/Customs) for more information.

All services are VAT exempt unless marked with: * VAT at the standard rate, ^ Zero rated VAT,

¥ Not available through Click & Dispatch.

Ancillary Services

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PO BOX - RESIDENTIAL	
Service	Annual Cost
PO Box Licence	£162.84
PO Box Delivery*	£195.41

For information on Residential PO Box please visit iompost.com/PO-Box

REDIRECT - RESIDENTIAL			
Service	Destination	Time Period	Price
Redirect Moving house? Forward letter mail to a new address for three, six, or twelve months, whether locally or overseas.	IOM & UK	Three months	£59.71
		Six months	£103.13
		Twelve months	£185.92
	EU & ROW	Three months	£105.84
		Six months	£195.42
		Twelve months	£356.93

For information on Redirect please visit iompost.com/redirect

KEEPSAFE - RESIDENTIAL		
Service	Time Period	Price
KeepSafe* Going away? KeepSafe securely holds your letter mail for up to 66 days.	Two weeks	£27.67
	Three weeks	£39.07
	Four weeks	£52.09
	Two months (up to 66 days)	£65.12

For information on KeepSafe please visit iompost.com/Keepsafe

BFPO

BFPO items are free to send, from a counter, up to 2kg.
For items above this weight prices are the same as standard UK services.
Parcelforce BFPO is no longer available.

Underpaid Postage

Underpaid items incur a charge of £1.50 plus the postage shortfall.
Ensure correct postage is applied to avoid charges and delays. Recipients may also be charged.